

**Guest Profile**

**Owner Information:**

Name: \_\_\_\_\_ Address \_\_\_\_\_  
City : \_\_\_\_\_ State : \_\_\_\_\_ Zip : \_\_\_\_\_  
Phone : \_\_\_\_\_ Phone: \_\_\_\_\_  
Email: \_\_\_\_\_

**Pet Information:**

Name: \_\_\_\_\_ Breed: \_\_\_\_\_  
Age: \_\_\_\_\_ Spayed / Neutered? \_\_\_\_\_ Housebroken: \_\_\_\_\_  
Has your dog had surgery in the past year? \_\_\_\_\_  
Has your dog been sick within the last 10 days? \_\_\_\_\_  
Has your dog been enrolled in boarding or daycare previously? \_\_\_\_\_ Where? \_\_\_\_\_

**Emergency Information:**

Veterinarian: \_\_\_\_\_ Phone: \_\_\_\_\_  
Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_  
**Please list any food/environmental allergies known:** \_\_\_\_\_  
Emergency contact (other than owner): \_\_\_\_\_ Phone: \_\_\_\_\_

**Emergency Medical Care**

If, in our judgment, your dog requires immediate medical care and we are unable to reach you, we will take your dog to a veterinarian or animal hospital

By signing below, you confirm that the above is correct to the best of your knowledge, and that you will provide further information upon future visits.

Signature \_\_\_\_\_ Date \_\_\_\_\_

**Initials** \_\_\_\_ We reserve the right to immediately change your dog's type of boarding/daycare if we believe it is necessary to protect the health and well-being of your dog, other dogs, or our staff. We will do our best to contact you, provided we are given accurate contact info, should this become necessary.

**Initials** \_\_\_\_ Dogs handle stress differently than their human counterparts. It is with this in mind that we guests to be enrolled in a first day activity to help acclimate them to the environment. Additionally, we will require that all dogs be signed up for an activity at least once every three days during a boarding stay. Walks are included in the boarding price but it is crucial that dogs get out for other activities during their stay.

**Initials** \_\_\_\_ Check-out time for boarders is noon on weekdays and Saturdays. Dogs leaving after this time will be charged a late pick-up fee of \$20 UNLESS they are signed up for a groom and/or boarding activity. All charges must be paid in full upon pick-up of your dog.

**Initials** \_\_\_\_ The brand of dog food we use is Purina Pro Plan. If you are feeding your dog any other type of food, we strongly recommend you to bring it with you. Changing dog food may cause severe upset stomach and/or diarrhea. We do charge per feeding to use our food. Also, we do NOT serve raw food, raw hides or bones in our facility.

**Initials** \_\_\_\_ Owners are welcome to bring their own blankets or toys if desired, however we cannot guarantee that they will be returned in the same condition or at all. We provide bedding, therefore we ask that you please leave those at home unless you feel it is critical to your dog's stay. As stated above, we can't guarantee that any item goes home in the same condition or at all.

**Initials** \_\_\_\_ All dogs must be healthy, and current on all vaccinations. You will be required to bring a copy of your dog's updated vaccination records from your vet before you start daycare or board with us to ensure your dog's safety as well as that of our other guests. In specific, the Bordatella vaccine must have been given at least 10 days prior to any boarding/daycare stay with us if it is done via needle. If it was done thru the nose, 3 days must be given.

**Initials** \_\_\_\_ Dogs with flea or tick problems will be bathed at the owner's expense. If, during a stay, it becomes necessary to bathe your dog, The Pampered Pet Hotel & Spa will do so, at the owners expense.

**Initials** \_\_\_\_ If dog becomes ill or if state of the animal's health otherwise requires professional attention, Jessica Thibault at her sole discretion, may engage the services of a local veterinarian or provide appropriate medical attention to the animal and any and all expenses thereof shall be paid by the owner.

**Initials** \_\_\_\_ Owner is aware that by leaving a pet any pet facility, they are at a higher risk of contracting canine cough (kennel cough), viruses, or acquiring nicks, cuts and possibly punctures from interacting with other dogs. Canine cough (kennel cough) is similar to the flu in humans and, while all dogs in our care are vaccinated, no vaccination is 100% effective. We maintain a very high level of cleanliness but interaction with other dogs carries with it inherent risks.

**Initials** \_\_\_\_ I understand that I am solely responsible for any harm or damage caused by my dog(s) to persons or property of the Owners, employees and invitees of Black & White Pet Care, or any other pets housed or visiting the facility while my dog(s) is/are in attendance.

### **Check In/Out**

Weekday: Check Ins can happen anytime during our business hours at Black & White Pet Care **Tuesday-Friday 7:30AM-5:30PM.**

Weekends/Mondays: Check Ins/Outs can happen upon appointment at Black & White Pet Care, or at Jessica's home, between **9AM-5PM.**

Any check ins/out that occur outside of these specified times are subject to a \$10 fee, unless signed up for daycare or grooming, specified at drop off.

**Check Out time is 12:00PM. If a pet is picked up after noon, an additional day will be charged, unless the pet is signed up for daycare or grooming.**

**Please Note: New Year's Day, Easter, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Eve, and Christmas Day will incur a \$10 upcharge for the holiday board. No check ins/outs are available on these holidays.**

You release, indemnify, and agree to hold Jessica Thibault, and Black & White Pet Care LLC, harmless from any and all manner of damages, claims, loss, liabilities, costs or expenses, causes of actions or suits, whatsoever in law or equity, (including, without limitation, attorney's fees and related costs) arising out of or related to the services provided by Jessica Thibault and/or her associates. Owner acknowledges and understands that there are certain risks involved in pet ownership, training, and care, including, but not limited to, dog fights, dog bites to humans and/or other pets and the transmission of disease. With Owner's signature below, he/she understands the risk involved in putting his/her pet in a cage-free environment and acknowledge and accept exclusive and sole responsibility for all medical expenses to said pet no matter the cause. Owner also authorizes the release of said pet's medical records from pet's veterinarian. By signing this contract and leaving pet with The Pampered Pet Hotel & Spa, owner certifies to the accuracy of all information given about the pet. Furthermore, owner has read and understands all procedures and policies included herein.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_